

# Winning

with the perpetual shopper

Think with Google



# The seasonal buying cycle no longer exists

10,000+ |



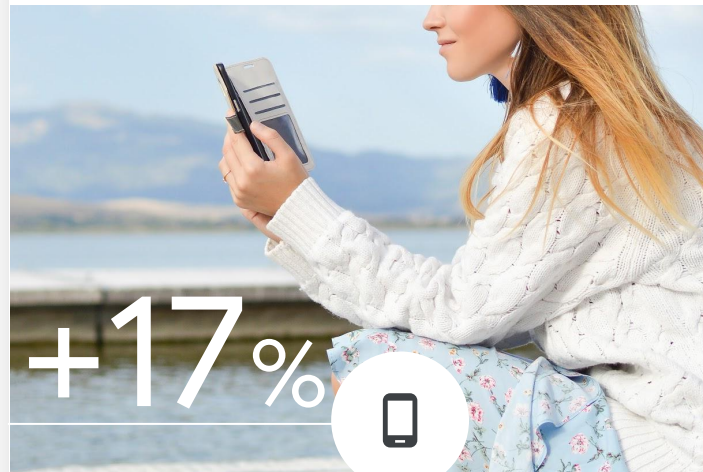
**Searches per minute**  
for fashion items in the last  
12 months in the UK

Source: Google internal data, UK, 2018



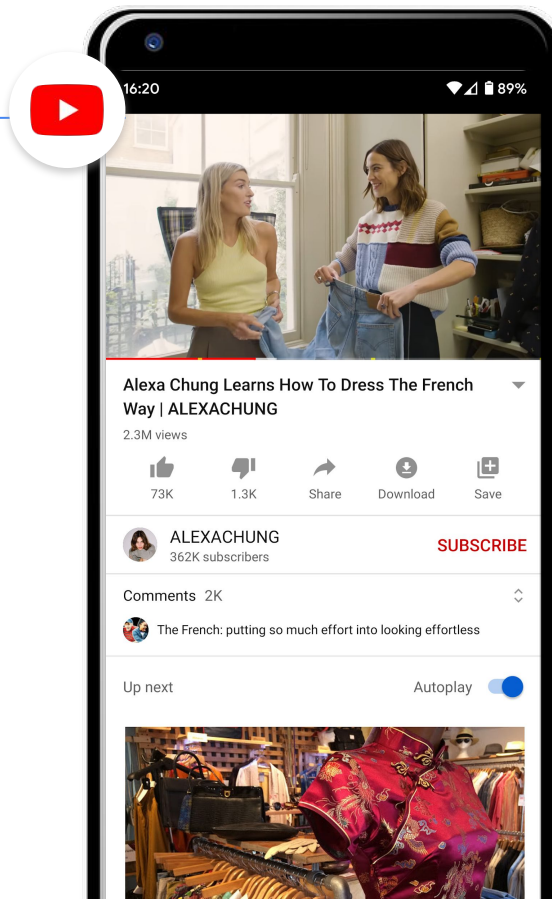


YoY growth in the last 12 months for the **fashion brand searches**  
(in all devices)



YoY growth in the last 12 months for the **fashion brand searches**  
(mobile only)

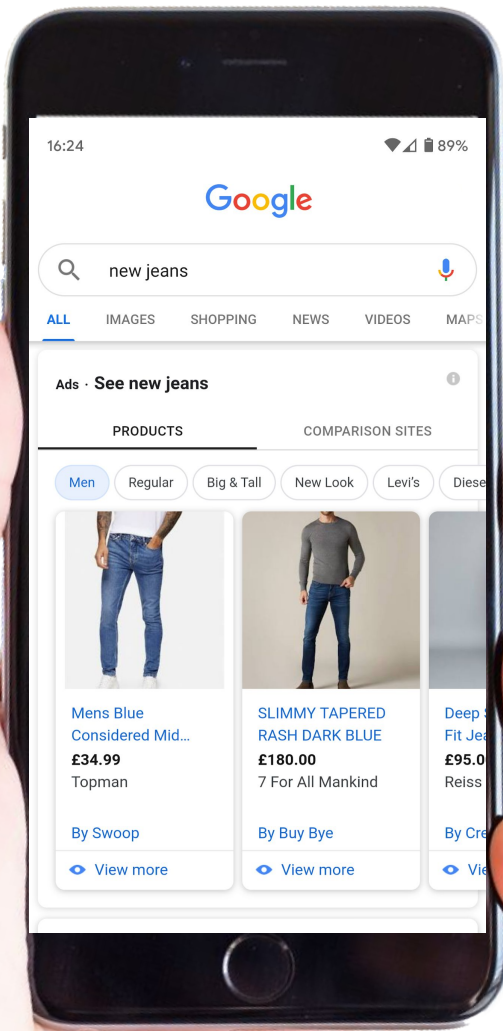
Real time  
source of  
inspiration



Customers pay

**3X**

more attention to  
YouTube ads that are  
relevant to them



“

Most days I'm looking online. I'm always looking throughout the week for something new to wear for the weekend. It's always online, it's just a lot easier; straight onto my phone, looking at my apps.

Male respondent,  
29, Bristol

Online has supplanted  
old linear models of  
consumer awareness

“

**I think technology has made things easier.** Rather than getting a subscription to a magazine every month and find out what's new ... I can look at Missguided, Nasty Gal or Pretty Little Thing and within two days they have a completely new range.

Female respondent,  
20, York

What We Found:

# Key Consumer Motivations

## PERPETUAL PATH TO PURCHASE

People are **constantly discovering** products and are **comfortable with algorithms helping them**

01

## REAL TIME INSPIRATION

In a state of constant discovery, consumers are happy to receive personalised recommendations – advertising is perceived to be helpful. Make sure you show up and serve the ads they want, at the right moment.

02

## PRESSURE FOR NEWNESS

Social media drives a growing pressure to continually refresh wardrobes, however conflicts with many shoppers' emerging sustainable lifestyle goals. Be mindful about how your brand shows up in the marketplace.

03

## CONVENIENT CONSUMPTION

Shoppers are fatigued by never-ending choices online and frustrated with in-store experiences that aren't keeping up with the ever-increasing expectations. Turn data into action to cut through the noise and make personalised recommendations.